

Stop worrying about  
being covered!

Call SHIBA



**SHIBA Regional Offices**

Region I - Coeur d'Alene  
1-800-488-5725

Region II - Boise  
1-800-247-4422

Region III - Twin Falls  
1-800-488-5731

Region IV - Pocatello  
1-800-488-5764

**MEDIGAP  
INSURANCE???**

Do **YOU** need  
some good **FREE**  
information?

**S**enior

**H**ealth

**I**nsurance

**B**enefits

**A**dvisors

## **What is SHIBA?**

The Senior Health Insurance Benefit Advisors is a FREE information, counseling and assistance program developed to help Medicare beneficiaries. We can help you evaluate supplemental policies, Medicare, long-term care, nursing home policies and any Medicare-related issues. SHIBA is sponsored by the Idaho Department of Insurance.

## **Why SHIBA?**

Many seniors are confused by the complicated terminology used in insurance policies. Unscrupulous sales people can take advantage of this situation and sell costly policies providing unsatisfactory coverage.

## **What Services Are Offered?**

SHIBA can help you individually with your specific needs by explaining your coverage under Medicare; help you evaluate insurance policies to supplement Medicare; help you determine if you have the right coverage and help you with billing problems.

## **Who Can Advise You?**

SHIBA volunteer counselors are trained under the direct supervision of the SHIBA Regional Coordinators. SHIBA volunteer counselors learn to read technical fine print. They evaluate policies/plans to supplement Medicare and long-term care insurance. They undergo intensive training and are constantly updated on the changes in Medicare, private health insurance and related coverage.

## **Is There a Fee?**

SHIBA is a FREE insurance counseling service for Medicare beneficiaries.

## **How Can I Get SHIBA Services?**

Call the 800 number listed on the back of this brochure Monday through Friday from 8:00 a.m. to 5:00 p.m. to reach SHIBA staff and volunteer counselors for your local SHIBA regional office.